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Operating environment challenging – Cargo the bright spot



- Intense competition resulting in lower passenger yields
- Higher net fuel costs
- Higher operating costs
- Lower contribution from subsidiaries and associates
- One-off costs redundancies and European Commission anti-trust decision

BUT:

- Cargo business has outperformed
- Both cargo yield and cargo load factor increased compared to the previous year.



Transformation programme underway to deliver sustainable growth



- Initiated 3-year transformation programme
- Implementing significant measures to turn around profitability
- Early stage cost initiatives are tracking to plan
- Introduced re-organisation for a leaner and more agile organisation



Passenger Services

Passenger: difficult environment partly offset by new routes

- Back-end load factors soft
- Front-end load factors improving
- Yield under pressure
 - Strong competition.
 - Promotional fares on premium class tickets.
- Increase in ASK
 - Introduction of Tel Aviv route, which commenced operation in March.

| | | Year to May 2017 | Year to May 2016 | % Var |
|-----------------------|---------|---------------------|---------------------|----------|
| ASK | Million | 61,117 | 60,510 | + 1.0% |
| Passengers carried | '000 | 14,585 | 14,628 | - 0.3% |
| Passenger load factor | % | 84.7 | 84.3 | +0.4 pts |



Passenger Load Factors





Network Development



| 2017 | |
|---------|---|
| January | Announced a seasonal four-times weekly service to Barcelona commencing in July |
| March | Introduced a four-times weekly service to Tel Aviv Increased frequency of the Boston route to a daily service Increased frequency of the Vancouver service to 17 flights per week |



Cargo Services

1000

Cargo: modest capacity growth and improved yield

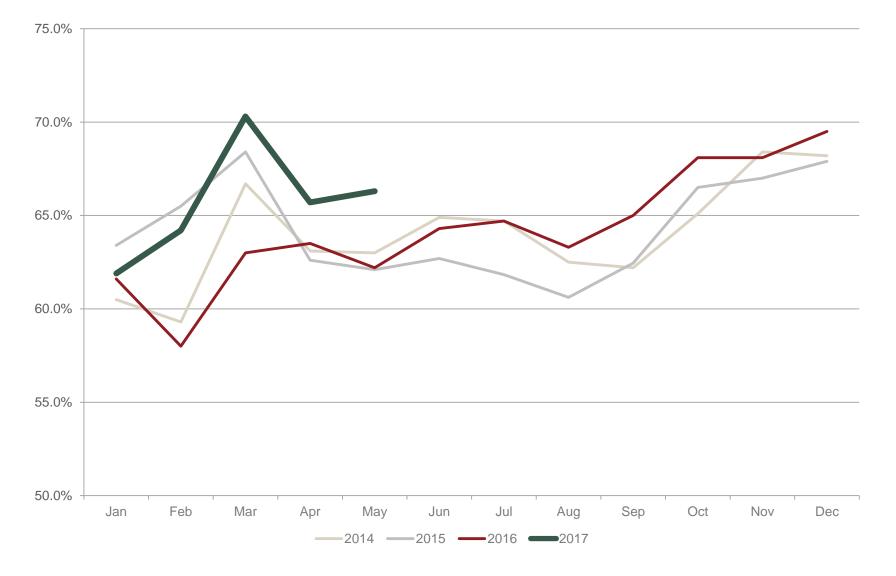
- Modest capacity growth
 - Robust cargo demand, with tonnage growing ahead of capacity.
 - Joint business agreement with Lufthansa Cargo AG from February 2017.
 - Yield improvement compared to prior year
 - Stronger market demand, especially for exports from Mainland China.
 - Reintroduction of cargo fuel surcharges from April 2017 will improve yield.

| | | Year to May 2017 | Year to May 2016 | % Var |
|--------------------------|----------------|---------------------|---------------------|-----------|
| Cargo capacity (ATK) | Million | 12,591 | 12,414 | + 1.4% |
| Cargo & mail carried | '000 tonnes | 795 | 715 | + 11.2% |
| Cargo & mail load factor | % | 65.8 | 61.8 | + 4.0 pts |



CATHAY PACIFIC CARGO

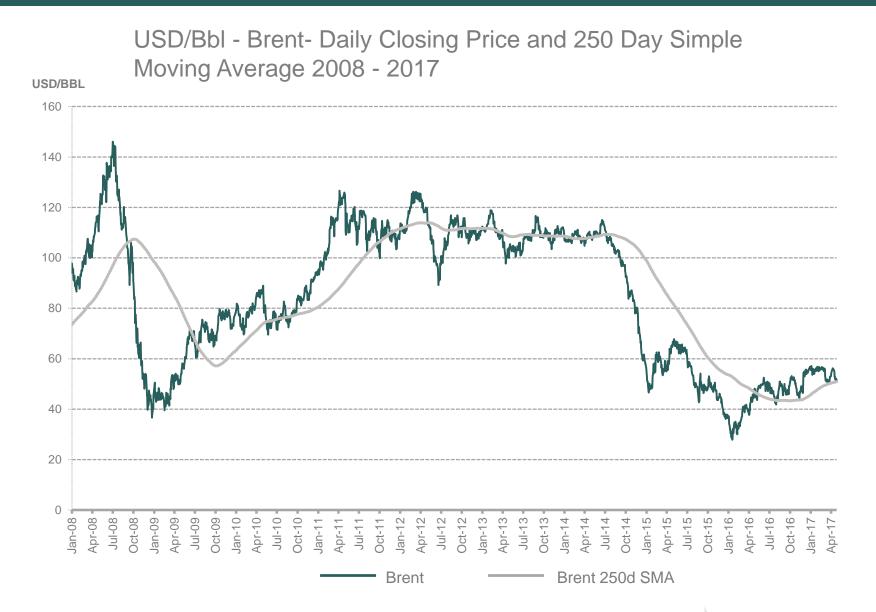
Operating performance – Cargo Load Factors





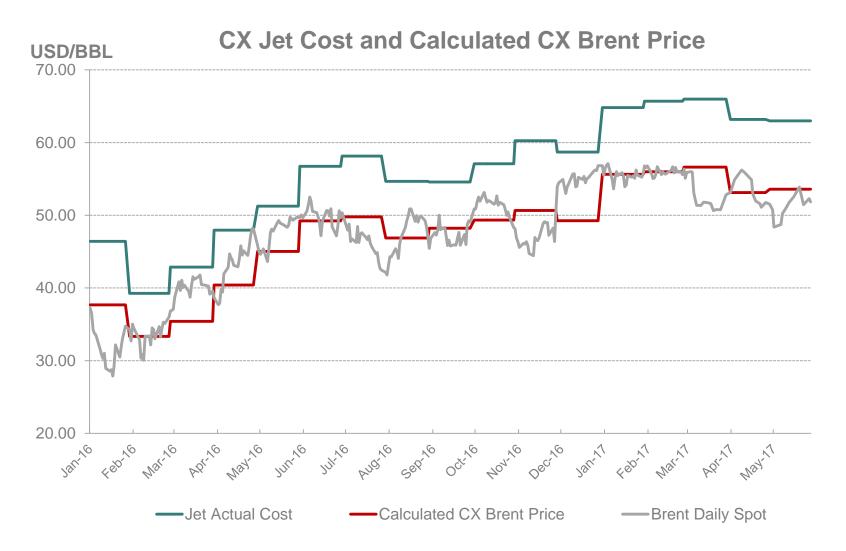
Fuel & FX

Fuel Hedging - Fuel prices



CATHAY PACIFIC

Fuel Hedging - Fuel prices



Note: Jet Actual Cost is net of 3rd party handling charges

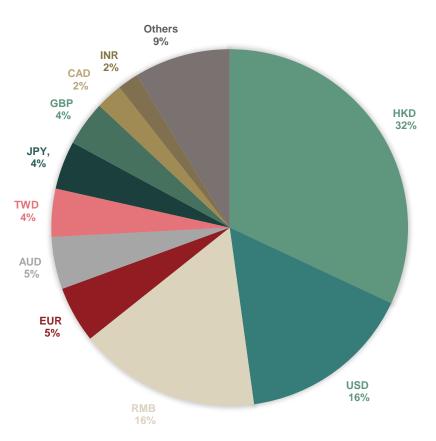
Calculated CX Brent Price = Jet Actual Cost minus Crack, where Crack is assumed based on prior-month Sing Jet- Brent Crack



Revenue mix – by currency

Full year 2016 Others 10% INR CAD^{2%} 2% JPY **HKD** 4% 33% GBP 4% EUR 5% TWD 4% AUD 6% USD 15%

1st Quarter 2017





HKD / USD remains strong

| | From 1 st Jan to 30 th Apr 2017 | From 1 st Jan to 31 st Dec 2016 | From 1 st Jan to 31 st Dec 2015 | From 1 st Jan to 31 st Dec 2014 |
|-----|--|--|--|--|
| RMB | 1.02% | -5.93% | -4.40% | -2.42% |
| AUD | 4.23% | -1.30% | -10.96% | -8.00% |
| TWD | 6.98% | 1.57% | -3.73% | -5.77% |
| EUR | 4.21% | -3.12% | -10.26% | -12.10% |
| GBP | 5.48% | -16.32% | -5.45% | -5.97% |
| INR | 6.20% | -2.63% | -4.23% | -1.81% |
| JPY | 5.44% | 3.07% | -0.40% | -12.13% |
| IDR | 1.10% | 2.65% | -9.02% | -1.84% |





Fleet Profile

CX and KA fleet modernisation

| | In operations | | | | |
|-------------------|---------------|-----------|-------|--|--|
| | Passenger | Freighter | Total | | |
| 1 Jan 2017 | 168 | 21 | 189 | | |
| New deliveries | 4 | - | 4 | | |
| Return to lessors | - | - | - | | |
| Retirements | (4) | - | (4) | | |
| 31 May 2017 | 168 | 21 | 189 | | |

- Four additional A350-900 aircraft delivered up to May 2017
- Eight more A350-900 expected deliveries in the remainder of 2017
- 22 A350-900 aircraft expected to be in service by the end of the year



CX and KA Fleet Profile – as at 31 May 2017

| Aircraft type (includes parked aircraft) | Owned | Finance Leased | Operating Leased | Total |
|--|-------|-------------------|---------------------|-------|
| A320-200 | 5 | - | 10 | 15 |
| A321-200 | 2 | - | 6 | 8 |
| A330-300 | 30 | 12 | 19 | 61 |
| A350-900 | 9 | 3 | 2 | 14 |
| 747-400BCF | - | - | 1 | 1 |
| 747-400ERF | - | 6 | - | 6 |
| 747-8F | 3 | 11 | - | 14 |
| 777-200 | 5 | - | - | 5 |
| 777-300 | 12 | - | - | 12 |
| 777-300ER | 19 | 11 | 23 | 53 |
| Total | 85 | 43 | 61 | 189 |



Deliveries

| Aircraft type | 2017 | 2018 | 2019 | 2020 | >2021 | Total |
|---------------|------|------|------|------|-------|-------|
| A350-900 | 8 | | | | | 8 |
| A350-1000 | | 6 | 10 | 10 | | 26 |
| B777-9X | | | | | 21 | 21 |
| Total | 8 | 6 | 10 | 10 | 21 | 55 |



Subsidiaries & Associates

Associates

Air China

- Cathay Pacific has a 18.13% interest in Air China.
- In March 2017, Cathay Pacific's shareholding in Air China was reduced from 20.13% as a result of a new issue of A shares by Air China.
- Our share of Air China's results is based on its financial statements drawn up three months in arrear.
- Contribution from the share of profits lower than the same period in 2016.

Air China Cargo

YTD(May) results improved compared to the previous year.



Major Subsidiaries

AHK Air Hong Kong



- Capacity and load factor increased marginally compared with the same period in 2014. Revenue tonne kilometres increased by 2%.
- Marginal decrease in profit for YTD April 2017 compared to 2016.

Cathay Pacific Catering Services

- Decrease in profit compared to the prior year.
- An expanded facility with 40% additional capacity started to operate in May 2017.

<u>Asia Miles</u>

- Asia Miles
- Membership has hit more than 9 million worldwide.
 - Increase in profit for YTD April 2017 compared to 2016.

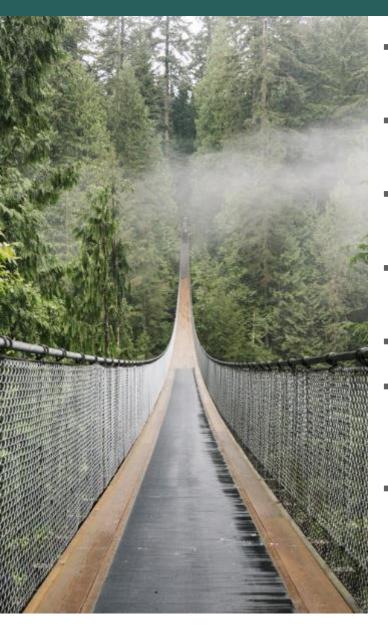
Cathay Pacific Services Limited (Cargo Terminal)



- Increase in profit compared to the prior year.
- An increase in the number of customers compared to 2016.



2017 Outlook



- Overall 2017 will remain a difficult year but signs of improvements expected in 2H.
- Environment expected to remain challenging, particularly on passenger side.
- Passenger yields remain under intense pressure.
- Productivity and efficiency gains from flight planning and resource deployment reviews.
- Cargo market growth continues.
- Increased leased cargo capacity from two wetleased Boeing 747-8F freighters from Atlas Air Worldwide.
- Implementation of the transformation programme will drive productivity improvements, sustainability and growth longer term.





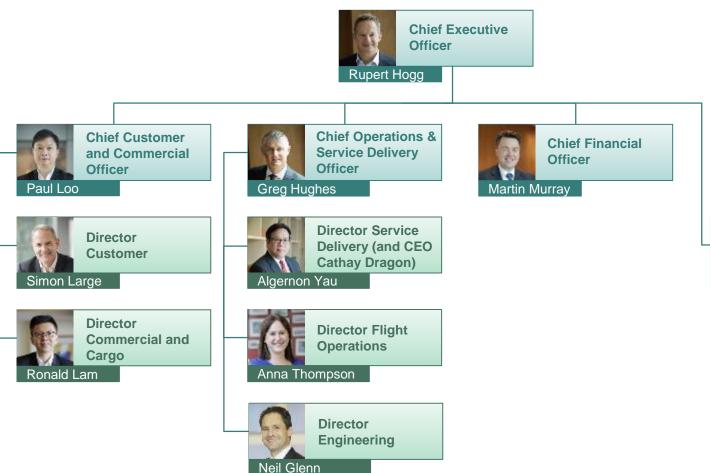
Corporate Transformation Programme

Transformation programme in early stages

- Commenced a 3 year programme of corporate transformation to deliver a more profitable and sustainable business.
- Restructuring commenced to deliver a leaner more agile organisation to support turnaround.
- ASK and DLATK expected to grow approximately 4% p.a. over the next three years
- Implementing significant financial measures to turn around profitability
 - Targeting returns above our 8% hurdle rate by 2019.
 - Focused on keeping costs (ex fuel) flat over next 3 years.
- Continued commitment to investing heavily in the brand and customer experience.



New leadership structure to drive transformation plan forward







Greater alignment to deliver strategic direction

- Brand led bring alive the idea of a "life well travelled" for our people and our customers.
- Customer centric putting the customer at the heart of everything we do. Use deep customer insight to drive decisions.
- Operationally excellent a reliable schedule with high asset utilisation.
- Productivity and value focus drive waste out of our back office processes through lean, shared services, and robotics.
- High performance culture empowering our people to drive value for our customers and business. Continuous transformation the norm.
- Investment in digital to improve every aspect of our business.





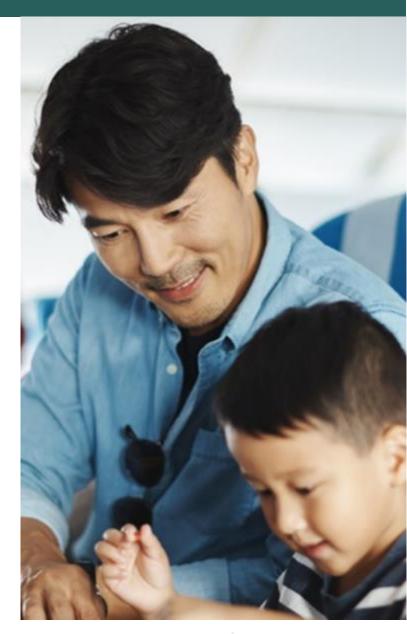
Implementing significant financial measures to turn around profitability

Immediate measures:

 Progress on short term measures driven from the top, and monitored from monthly Director-led meetings with the Business Unit.

Mid-term measures:

- Targeting returns above our hurdle rate by the end of 2019.
- Non-fuel costs kept flat 2016 to 2019.





Organisational efficiencies to deliver more agility



- Completed the redesign of our Head Office organization.
- Reorganisation performed in-house by our own people to increase buy-in.
- Created larger management spans to increase accountability and reduce decision making time.
- Phased implementation progressively introduced to 1st August 2017.
- Organisation development activities underway to improve collaboration, accountability and agility.



- Tough operating environment in passenger expected to continue.
- Intense competition is maintaining pressure on yields.
- Cargo steadily improving.
- Transformation programme underway to deliver a more profitable and sustainable business.
- Delivering our strategic direction throughout multiple initiatives, from brand to digital.
- Next update at our interims in August.



Q&A

For more information, please visit our website www.cathaypacific.com